What do the acronyms HOA, ACC and CCR mean? Q:

A: HOA - Homeowner Association ACC - Architectural Control Committee CCR – Declaration of Protective Covenants, Conditions and Restrictions

How do I contact the ACC? Q:

A: Email us at acc@veridianhomes.com or you can leave a voice message at (608) 226-3105.

Q: Where can I find information about my neighborhood such as my CCR's?

Please visit our website of www.veridianhomes.com and follow these instructions: A: Hover over the "Homeowner Resources" tab and select "Architectural Control Committee". Scroll to Neighborhood Covenants, Conditions and Restrictions ("CCR's") and select the CCR'S PDF for your neighborhood.

If you are not able to access, please email us at acc@veridianhomes.com.

Q: Where can I find the budget or HOA dues for my neighborhood?

Please contact DSI Real Estate at (608) 226-3060. A:

Q: What do I need to seek approval on from the ACC?

ACC approval is required for any structural changes. This list below includes commonly requested A: improvements, but is not intended to be all encompassing. Please contact the ACC if you have any questions about whether your improvement requires approval.

Addition to home Boulder wall	Front door/shutters/garage door color change Hand rails on porch/along sidewalk	Satellite dish Screened porch
Deck	Patio	Solar panels
Egress window	Pergola	Sport court
Extension to driveway	Play structure	Underground pool
Fence in yard	Privacy fence: hot tub/pool	

Q: Where do I get the information to provide to the ACC:

Please visit our website of www.veridianhomes.com and follow these instructions: A: Hover over the "Homeowner Resources" tab and select "Architectural Control Committee". Scroll down the page to find what you are looking for under the following categories:

> ACC Resources Neighborhood Covenants, Conditions and Restrictions ("CCR's") **Standard ACC Applications Universal ACC Application** ACC Fence Guidelines and Applications by Neighborhood

If you cannot find what you are looking for, please email us at <u>acc@veridianhomes.com</u>.

Q: How long does it take for the ACC to review requests?

The ACC has up to 30 days to review and respond to requests once **all** of the necessary information A: is received from the homeowner and the application package is complete. The ACC will strive to meet timelines, however, due to the number of requests we ask homeowners to allow 30 days for the ACC to review.

Q: What does standard application mean?

A: Veridian is constantly trying to improve the homeowner's experience. After reviewing our ACC application process and listening to feedback from you, we have found that some improvements could be made to the application process. The structures listed below tend to follow the same set of

guidelines for each improvement. Building on this, we have set up an application that gives you the opportunity to be approved by simply agreeing to follow the required standards and notice given to homeowner as listed on the standard application. Of course if you find you need to vary from these standards, you will need to go through the full approval process.

Structures that fall under our standard approval process

What documents do I need to submit to start the application process?

Basketball Hoop Compost Bin(s) Fire Pits Flag Poles Garage Access Door Generator Hot Tub Landscaping Play Structures

Satellite Dish Screen/Storm Doors Solar Panels Vegetable Garden

Q: A:

Project	Universal or Standard ACC Application	Veridian Site Plan Marked	Veridian Home Plan Marked	Color of Stain or Paint	Fence Style Chosen	Drawing(s) or Pictures of Structure or Object	List of Materials Used	Color of Materials (Siding/ Trim, Stone, Boulders, pavers, etc.)
Addition to Home	Х	Х	Х			Х	Х	Х
Arbor	Х	Х				Х		
Awning	Х		Х			Х		
Boulder or Retaining walls	Х	Х				Х	Х	Х
Color changes to: Front Door / Garage Door / Shutters / Siding	х					Х	Х	Х
Deck	Х	Х		Х		Х	Х	
Driveway Extension	Х	Х					Х	Х
Egress Window	Х	Х	Х			Х	Х	
Fence in yard / Privacy Fence around Pool / Hot tub	х	х		х	х		х	х
Garage Additions	Х	Х				Х	Х	Х
Hand rails on porch/along sidewalk	х					Х	Х	
Patio	Х	Х				Х	Х	
Pergola/Gazebo	Х	Х		Х		Х	Х	Х
Sunrooms/Screen Porch	Х	Х				Х	Х	Х
Underground Pool / Requires fence	х	Х		Х	Х	Х	Х	Х

Q: Where can I find a copy of the Veridian site plan for my property?

A: You would have received a copy of your site plan during the building process. If you do not have a copy of your site plan, please contact the ACC by email at <u>acc@veridianhomes.com</u> or leave a voice message at (608) 226-3105. In the case of Veridian neighborhoods built over 5 years ago, you may need to check with your municipality to obtain a copy of your site plan as we may not have those site plans available.

Q: What are fence styles that are allowed in my neighborhood?

A: Please visit our website of <u>www.veridianhomes.com</u> and follow these instructions: Hover over the "Homeowner Resources" tab and select "Architectural Control Committee". Scroll down the page to find **ACC Fence Guidelines and Applications by Neighborhood.** Find your neighborhood and click on the Acceptable Fence Style PDF

Q: What is the maximum height for a fence?

A: Fence styles vary from 4 feet to 5 feet in height depending on the fence style selected and also of fence location.

Q: Do I need to stain the fence?

A: Yes, all fence styles will need to be stained or painted. To obtain the pre-approved stain/paint colors selected by the ACC, please go to the website of <u>www.veridianhomes.com</u> and follow these instructions:

Hover over the "Homeowner Resources" tab and select "Architectural Control Committee". Scroll down the page to find **ACC Fence Guidelines and Applications by Neighborhood.**

Find your neighborhood and click on the Fence Paint and Color PDF - The colors in the color chart have been approved by the ACC for your use on your fence/deck. The fence is required to be stained or painted. There is no color chart for the Grandview Commons and Smith's Crossing neighborhoods. Grandview Commons and Smith's Crossing are subject to their neighborhood Fencing Guidelines in which the fence must be painted or stained the lighter color of your house trim or siding. Please email <u>acc@veridianhomes.com</u> for a copy of the guidelines if needed.

Q: Can I put up a pool?

A: No above ground pools are permitted, however, in ground pools are allowed with prior ACC approval.

Q: Can I have a trampoline in my yard?

A: Trampolines are not permanent structures and are allowed without needing ACC approval.

Q: What is not allowed in a Veridian Neighborhood?

A: The following is not allowed in any Veridian neighborhood:

Above ground pools	Basketball hoops attached to the home
Chickens	Clothes lines
Sheds/outbuildings	Vehicles/trailers/boats/motorcycles in stored in driveway

Q: Who should I contact if I feel there is a violation in my neighborhood?

A: Contact DSI Real Estate at (608) 226-3060 related to boats/trailers not properly stored inside the garage, work vehicle in driveway, garbage bins left out for extended amount of time, items piled outside of house, lawns not mowed on regular basis.

Contact ACC at <u>acc@veridianhomes.com</u> or leave a voice message at (608) 226-3105 related to landscaping (if amount of points are not met), unapproved fences - style/height/color, satellite dish not property installed.

Q: What if my neighborhood is not found on the DSI Real Estate or Veridian's website?

A: Your neighborhood may no longer be managed by DSI Real Estate or Veridian. This could mean the HOA and ACC were turned over to an elected board in your neighborhood. You can contact the ACC at <u>acc@veridianhomes.com</u> or leave a voice message at (608) 226-3105 to see if we might have information regarding the turnover.

Q: When will architectural control be turned over to the neighborhood?

- A: When the neighborhood is 100% complete and the last house is sold. The Homeowners Association management company (DSI Real Estate) will contact the HOA Board to solicit volunteers to participate on the ACC.
- Q: How do I get approval if my neighborhood has been turned over to the Homeowner's Association?
- A: You will need to contact a member of your Homeowner's Association or neighborhood ACC.

Q: Who do I contact if I need to replace my mailbox or mailbox post if it is damaged or needs replacement?

A: <u>ALL neighborhoods except Meadow Crossing:</u>

Mailbox Post:	Contact Auburn Ridge at (866) 473-4925
Mailbox Post Paint:	Diamond Vogel Paint (608) 222-7722 Latex Stain BT-1504 Color MTM Beige 255 VZ 2039
Mailbox:	Purchase off-the-shelf at Menards or Farm & Fleet. Gibraltar Industries Elite Steel Mailbox Model E1100G00 Hartford Green Color

Meadow Crossing:

Mailbox Post, Mailbox and Door Panel:

Contact White Hall Products at <u>mbtaylor@whitehallproducts.com</u> or by phone at (231) 981-3610.

Meadow Crossing II:

Mailbox Post:	Contact Auburn Ridge at (866) 473-4925
Mailbox Post Paint:	Diamond Vogel Paint (608) 222-7722 Latex Stain BT-1504 Color MTM Beige 255 VZ 2039
Mailbox:	Purchase off-the-shelf at Menards or Farm & Fleet. Gibraltar Industries Elite Steel Mailbox Model E1100G00 Hartford Green Color

If you do not know if you are in Meadow Crossing or the Meadow Crossing II, please see attached diagram below:

Q: Additional Questions?

A: Contact the ACC at <u>acc@veridianhomes.com</u> or leave a voice message at (608) 226-3105. We strive to respond within 24 hours.