



COVID-19 CUSTOMER STATEMENT (Updated 6.9.20)

Your safety and wellbeing remain top priority to us at Veridian Homes. We are following recommendations put forth by the CDC and are closely monitoring the spread of the overall COVID-19 situation. Please know that we are taking this very seriously, and we will continue to ensure a high-quality experience for you.

WHAT TO KNOW IF YOU PLAN TO VISIT OUR DESIGN STUDIO OR OUR OPEN HOUSES.

Currently, we are practicing social distancing, and we ask that you only enter the Veridian Homes Design Studio if you have a scheduled appointment with one of our team members. Upon arrival, we ask that you remain in your vehicle and call or text the team member that you are meeting with to gain entry to the building.

When visiting an Open House, please call the New Home Specialist holding the Open House. Their number will be located on signage outside of the home. In an effort to keep everyone safe, we are limiting entry to one group in the home at a time. If there is a group of individuals already touring the home, we ask that you remain in your vehicle until the group has left.

Everyone is required to wear a mask, sanitize upon entry to any Veridian Homes building (Design Studio or Open House) and be able to answer "No" to the questions below. If you do not wear a mask, or a face covering, you will not be permitted to enter. In-person Design Studio meetings are limited to homeowner(s) and if applicable, one guest. Additional guests must be approved prior to the meeting. Child(ren) are permitted to attend Design Studio appointments, so long as we are able to maintain one family in the Studio at a time. Please let a team member know if your child(ren) plan to attend your appointment.

If you are planning to visit our Design Studio or one of our Open Houses, we ask that you only enter the building if you can answer "No" to the following questions.

1. In the past 14 days, have you, or anyone in your home, been diagnosed with COVID-19?
2. In the past 14 days, have you, or anyone in your home, been in the same indoor environment with someone that has been diagnosed with, or is showing symptoms of, COVID-19?
3. In the past 14 days, have you, or anyone in your home, traveled outside the State of Wisconsin?
4. Have you recently lost your sense of smell or taste? This is an indicator of COVID-19.

Should you need to self-quarantine, or simply wish to work with us remotely, we will continue to ensure a smooth virtual process for you. We are working with our Sales, Design and Construction teams to navigate through this pandemic in a calm and fluid manner. We are also increasing our remote access capabilities for our customers.

WHAT WE'RE DOING TO CREATE A SAFE ENVIRONMENT.

Your safety and wellbeing are top priority to us at Veridian Homes. We are following recommendations put forth by the CDC and are closely monitoring the spread of the overall COVID-19 situation. Our facilities are thoroughly cleaned each day. You will also find several hand sanitizers throughout the building for your access. The CDC recommends practicing the same habits you would to avoid the flu virus, such as washing your hands thoroughly for at least 20 seconds and practicing social distancing by 6' or more.

VERIDIAN HOMES